



**TALK TO THE EXPERT -  
SPEAK WITH YOUR PHARMACIST**

Before you leave the pharmacy, CHECK:

- The patient name on the label is correct;
- The medication matches the description on the label;
- The name of the medicine and what it does;
- How and when to take the medication, for how long, and what to do if you miss a dose;
- Possible side effects and what you should do if they occur;
- Whether the medication will work safely with other medicines or supplements; and
- What foods, drinks, or activities should be avoided while taking the medicine.

**KNOW YOUR RIGHTS**



California law requires a pharmacist to speak with you upon your request, every time you get a new prescription, and every time you get a new prescription dosage form, strength, or written directions.



You have the right to ask for and receive from any pharmacy prescription drug labels in 12-point font.



Interpreter services are available to you upon request at no cost.

\*This pharmacy must provide any medicine or device legally prescribed for you, unless:

You are unable to pay the cost of the drug or device; or the pharmacist determines doing so would be against the law or potentially harmful to the patient's health. If a medicine or device is not immediately available, the pharmacy will work with you to help you get your medicine or device in a timely manner. You may ask this pharmacy for information on drug pricing and use of generic drugs.

Valor Compounding Pharmacy is Legitscript, NABP and PCAB (ACHC) accredited. To contact ACHC, call (855) 937-2242.

The address and contact information for consumers to send any complaints about the pharmacy:

California State Board of Pharmacy  
2720 Gateway Oaks Drive, Suite 100  
Sacramento, CA 95833  
(916) 518-3100  
[www.pharmacy.ca.gov](http://www.pharmacy.ca.gov)

Translation  
Traducción  
翻译  
ਅਨੁਵਾਦ



**SUPPORT HOURS**  
Mon-Fri 9:00AM - 6:00PM PST  
Sat 8:00AM - 9:00AM PST